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<b>Remodelling Older Peoples Housing with Support Task and Finish Group – Cabinet, 20 October 2010</b>			
<b>Recommendation to Cabinet (accepted)</b>	<b>Status</b>	<b>Information</b>	<b>Contact Officers</b>
That any proposal to remodel the service ensure that due regard be given to equalities implications, and that a record of this is kept.	<b>Green</b>	<p><u>Cabinet resolution:</u> “That the recommendations of the Task and Finish Group be approved as submitted.”</p> <p><u>Update June 2011:</u> The recommendations of TFG were contained in the 14 February 2011 Cabinet report in paragraphs 9.6 to 9.8.</p> <p>A full Equalities Impact Assessment was carried out on the proposals put to Cabinet on 14 February 2011 and is contained in Appendix 4 of the Cabinet report.</p> <p>Equality and Legal duties of the Council are contained in paragraphs 5 and 7 respectively of the Cabinet report.</p> <p>Link to Cabinet report 14 February 2011: <a href="http://committeepapers.barnet.gov.uk/democracy/meetings/meetingdetail.asp?meetingid=6151">http://committeepapers.barnet.gov.uk/democracy/meetings/meetingdetail.asp?meetingid=6151</a></p> <p><u>Update January 2012</u> This recommendation was fully implemented within the 14 February 2011 Cabinet report.</p> <p><u>Update April 2012</u></p>	Mithu Ghosh, Project Manager, Older People Housing and Support, Strategic Commissioning Team, Adult Social Care and Health

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Recommendation to Cabinet (accepted)	Status	Information	Contact Officer
<p>That the sheltered housing service providers formulate a robust estate management strategy for sheltered accommodation, including a protocol for liaison between estate management and support services</p>	<b>Green</b>	<p><u>Cabinet resolution:</u> “That the recommendations of the Task and Finish Group be approved as submitted.”</p> <p><u>Update June 2011:</u> The Council encouraged existing sheltered housing providers to consider enhanced housing management functions and details of this is contained in Para 6 of the Business Case as contained in Appendix 1 of the 14 February 2011 Cabinet report.</p> <p>As at April 2011, the majority of Providers have decided to go down the route of enhanced housing management. The remaining ‘support services’ to be funded by the Council will be the Sheltered Plus service.</p> <p><u>Update January 2012</u> Funding for the warden services ceased on 30 September 2011 with a contract for alarm only continuing thereafter. Following extensive liaison with the council’s ASCH, Housing and Benefits services, it is envisaged that most of the sheltered housing providers have employed existing Scheme Managers in the role of Enhanced Housing Managers</p> <p>Additionally, referrals were made to the Telecare team to install necessary equipment prior to 30 September to aid tenants’ level of safety once the support element stopped.</p>	<p>Mithu Ghosh, Project Manager, Older People Housing and Support, Strategic Commissioning Team, Adult Social Care and Health</p>

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		<p><u>Update April 2012</u></p> <p>A final Sheltered Housing Providers' Forum meeting was held on 14 December 2011. Those providers attending stated that the transition to enhanced housing management had gone smoothly.</p>	
<p>That a robust programme of consultation be undertaken prior to any decision regarding service options, including proactive engagement with service users.</p>	<p><b>Green</b></p>	<p><u>Cabinet resolution:</u> "That the recommendations of the Task and Finish Group be approved as submitted."</p> <p><u>Update June 2011:</u> Appendices 2 and 3 of the 14 February 2011 Cabinet report outline the results of the public consultation process and two interactive events with older residents.</p> <p><u>Update January 2012</u> This recommendation was fully implemented within the 14 February 2011 Cabinet report.</p> <p><u>Update April 2012</u> This recommendation was fully implemented within the 14 February 2011 Cabinet report.</p>	<p>Mithu Ghosh, Project Manager, Older People Housing and Support, Strategic Commissioning Team, Adult Social Care and Health</p>

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Recommendation to Cabinet (accepted)	Status	Information	Contact Officer
<p>That an alarm service be retained, and that the authority undertake, in conjunction with providers and service users, a review of alarms in sheltered accommodation for residents, including investigation of the installation of additional cords where required, and the possible provision of personal alarms.</p>	<b>Green</b>	<p><u>Cabinet Resolution:</u> “That the recommendations of the Task and Finish Group be approved as submitted.”</p> <p><u>Update June 2011:</u> Proposals to retain the funding for alarms in sheltered schemes and proposed reviews are contained in paragraph 4 of the Business Case in Appendix 1 of the 14 February 2011 Cabinet report.</p> <p>The provision of personal alarms will be considered as part of the Menu of Charged Services.</p> <p>The investigation of the installation of additional cords where required is a matter for individual sheltered housing providers and this recommendation will be passed onto them.</p> <p><u>Update January 2012</u> A ‘Support Options’ leaflet, (developed with a group of older people), was delivered to all sheltered housing residents at the beginning of October 2011. The leaflet contains information on, amongst other things:</p> <ul style="list-style-type: none"> <li>▪ Barnet Homes Assist Regular Check Service on the well-being of older residents on a regular basis.</li> <li>▪ Telecare equipment</li> <li>▪ Outreach Barnet Support providing short term housing related support</li> <li>▪ Good Neighbour Schemes offer befriending, home visiting, and small domestic tasks to enable clients to continue living independently.</li> </ul>	<p>Mithu Ghosh, Project Manager, Older People Housing and Support, Strategic Commissioning Team, Adult Social Care and Health</p>

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		<ul style="list-style-type: none"> <li>▪ Extra Care Housing / Sheltered Plus Housing which provide an alternative if people need more support to live at home</li> </ul> <p>Link to leaflet:  <a href="S:\Commissioning &amp; Supply Mgt\Commissioning\Projects\Housing &amp; Support\10. Housing &amp; Support Older People\Menu of Charged Services\MENU OF CHARGED SERVICES\J13712 Barnet SSFOP A5 12pp.pdf">S:\Commissioning &amp; Supply Mgt\Commissioning\Projects\Housing &amp; Support\10. Housing &amp; Support Older People\Menu of Charged Services\MENU OF CHARGED SERVICES\J13712 Barnet SSFOP A5 12pp.pdf</a></p> <p><u>Update April 2012</u></p> <p>No further update</p>	
That any remodelling of support ensures that the subsequent service is arranged on as local a level as possible.	<b>Green</b>	<p><u>Cabinet Resolution:</u>          “That the recommendations of the Task and Finish Group be approved as submitted.”</p> <p><u>Update June 2011:</u>          Most sheltered housing providers have opted to retain an on-site staff presence and where possible the same member of staff as now.</p> <p><u>Update January 2012</u>          Most of the Providers have employed existing Scheme Managers in the role of Enhanced Housing Managers</p> <p>Two Sheltered Plus Housing schemes were set up at the beginning of October 2011 and a third site is due to open after remodelling next year. Enhanced housing management is provided by a Scheme Manager during working hours and an emergency night time through Home and Community Support services to the most vulnerable residents in the schemes.</p>	Mithu Ghosh, Project Manager, Older People Housing and Support, Strategic Commissioning Team, Adult Social Care and Health

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	<p><u>Update April 2012</u> Work continues with Care Services Delivery, the Housing, Alarm and Home and Community Support providers to refine the provision and administration of the Sheltered Plus service.</p>	
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1. Application for Judicial review (October 2011)

A resident of Hanshawe Drive made an application for Judicial Review on 24<sup>th</sup> October 2011 seeking an interim mandatory injunction to restrain further implementation of the 14<sup>th</sup> February Cabinet decision. Following a successful submission by the council, the court refused the application on 9<sup>th</sup> November 2011 on the basis that:

- the application was out of time, the substantive decision having been made on 14 February 2011.
- the council was pursuing a legitimate process to remodel and restructure its provision of sheltered housing;
- Sheltered Plus was available and the Claimant had not applied for this;
- Based on the documents submitted, there was no breach of contract as there was no contractual right to an on-site warden.

Despite this, the Claimant sought an oral hearing of her application which was set for 9 February 2012. The council's argument against this was that the court was right to dismiss the application for the reasons given in the order of 9<sup>th</sup> November 2011. In addition, implementation of the restructuring of sheltered housing provision was very well advanced and funding for wardens had in fact stopped on 30<sup>th</sup> September 2011. Therefore, any reversal of the original Cabinet decision would have a very considerable impact on both residents and providers of sheltered housing in the Borough. Just before the hearing, the Claimant withdrew her application for JR.

2. Solicitor's representation seeking to delay Barnet Homes' implementation of enhanced housing management

Hossacks solicitors, acting for two tenants from Hanshaw Drive wrote to the council on 3<sup>rd</sup> November 2011 seeking to delay Barnet Homes' implementation of enhanced housing management from 7<sup>th</sup> November 2011, which included the proposal to de-residentialise their Sheltered Housing Officers.

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The council responded that tenants had been notified of the changes on 6<sup>th</sup> and 11<sup>th</sup> October 2011 and undertook to give tenants five working days notice of change to the sheltered housing officer's accommodation. As a result, the immediate threat of an injunction has been lifted, although it is unclear whether a further challenge will be raised when the Sheltered Housing Officer is about to be rehoused.